







Session 1

#### **SYSTEM OF TOURISM STATISTICS**

#### Presented by:

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## **Outline**





HISTORICAL DEVELOPMENT OF TOURISM SATELLITE ACCOUNT

- THE IMPORTANCE OF TOURISM SATELLITE ACCOUNT
- DEVELOPMENT OF TOURISM SATELLITE ACCOUNT IN MALAYSIA
- 5 TECHNICAL WORKING GROUP OF TOURISM SATELLITE ACCOUNT
- GENERAL FRAMEWORK OF TOURISM SATELLITE ACCOUNT

## Introduction

## Measure the performance of an economy

- i) Measure ordinary activity at industry level
- ii) Incomprehensive information on products

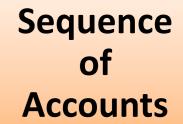






Satellite Accounts

Supply & Use Table







## Introduction





Recommended in the System of National Accounts, United Nations



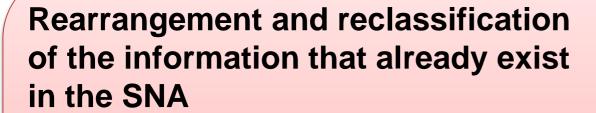
Allows for an expansion of the national accounts for selected areas of interest



Maintains links to the basic concepts and structures of the core national accounts

## **Types of Satellite Accounts**





- Tourism
- Health
- Education
- Agriculture
- Non-Profit Institutions (NPIs)



Activity beyond the production or asset boundary

- Environment
- Household
- Human Resources
- Research & Development

## **Historical Development of TSA**

In 1980's, increased awareness of the importance of tourism & Its interdependence with other economic & social activities

UNWTO & UNSD initiated a process of revision -2 main directions;

- i) modification to the definitions & classifications
- ii) Incorporation of tourism into the analytical framework of National Accounts

1983 – Fifth session of General Assembly, New Delhi

1991 – International Conference on Travel and Tourism Statistics, held jointly by UNWTO and the Government of Canada in Ottawa

- Many countries refined their TSA in line with the recommendation of SNA 1993

UNWTO intensified the promotion of the development of tourism statistics. Nine regional forums were organised

1997 - TSA for OECD countries

2006 - International Workshop on Tourism Statistics, was held in Madrid

#### THE IMPORTANCE OF TSA

Credible measure of tourism's economic contribution

Comparable measures between countries, over time, and to other economic sectors

Provides
government
and private
sector with
powerful
advocacy tool

TSA is the conceptual framework for a comprehensive reconciliation of tourism data related with supply & demand

Leads to improvements in underlying or related statistics

### **BENEFITS TO PUBLIC SECTORS**

TSA is a powerful advocacy tool for National **Tourism Administration** Opening new avenues of public-private sector cooperation and developing non-traditional partnerships Mainstreaming tourism policy within general evidence-based economic policies Suggesting new approaches to destination marketing Better understanding and monitoring of the sector from an "industrial" perspective Facilitating closer inter-departmental liaison and cooperation

### **BENEFITS TO PRIVATE SECTORS**

Advocacy (for the first time a measure of tourism's economic importance is objective and credible), especially vis-à-vis other sectors

Identifying the composition of the sector (what industries provide goods and services to visitors and to what extent)

Identifies component industries' dependence on tourism

Helps understand how the market is evolving (by providing consistent time series that reflect the composition of demand and supply)

Provides input to analysis of the strengths, weaknesses, opportunities and threats, supporting better planning of tourism development

# Development of Tourism Satellite Account In Malaysia

#### What

- i. A set of account on tourism industry
- ii. Linking the supply and demand of tourism goods and services

#### Why

- i. Contributesignificantly to the economy
- ii. Track the contribution of each tourism activities
- iii. For policy makers

#### When

Since early 2003 with establishment of TWG and creation of TSA unit in DOSM

#### References

**SNA 2008** 

**TSA: RMF 2008** 

**IRTS 2008** 

# **Establishment of Tourism Satellite Account In Malaysia**

## **Chapter 8: Realising Tourism Potential**

In addition, the Tourism Satellite Account (TSA) will be fully developed.

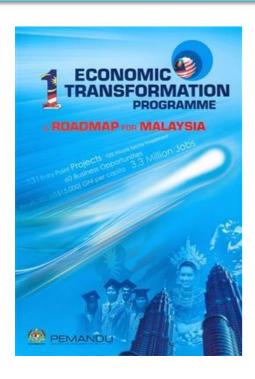
The TSA mechanism will, among others, be able to quantify the contribution of the tourism sector to economic growth, incomes and investments in order to support subsequent policy making and readjustment of strategies and programmes for the tourism industry.

9<sup>th</sup> Malaysia Plan, 2006-2010



## **Establishment of Tourism Satellite Account In Malaysia**

## **Economic Transformation Programme**



Through the Tourism NKEA, collaborative efforts between the Ministry of Tourism and Culture, other Government agencies, and the private sector, have been enhanced to help secure Malaysia's position as a leading tourist destination, focusing on leisure and business tourism.

Twelve EPPs, clustered under the five themes of affordable luxury, nature adventure, family fun, events, entertainment and business tourism, were introduced in this NKEA to help meet the country's targets by 2020.

## **Chronology of Tourism Satellite Account**

#### 2003-2004

- IAPG Tourism meeting
- Established TWG
- Proposal to create TSA unit in DOSM
- Mid term review 8<sup>th</sup> Malaysia Plan



#### 2005-2006

- Participated in the International Workshop
- Study visit to Australia
- TSA compilation initiated
- Pilot Study of Domestic Tourism Survey (DTS) & Homestay Survey conducted



#### 2007-2008

 Published DTS 2007 with official tourism domestic figure for every states (Internal Circulation)



#### 2013-2015

#### **Latest Publications:**

- ✓ TSA 2005-2012
- ✓ TSA 2005-2013
- √ TSA 2010-2014
- ✓ TSA 2010-2015



#### 2011-2012

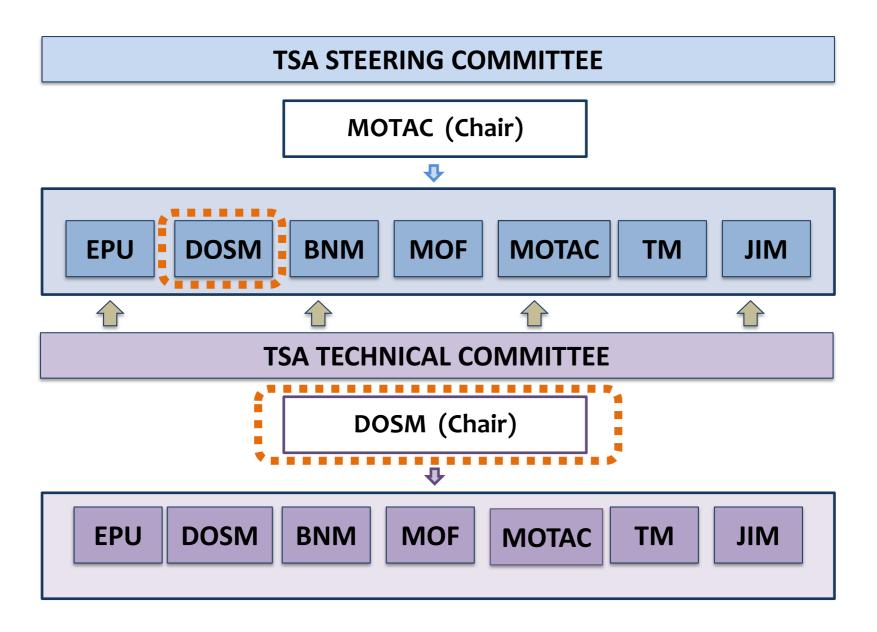
- Endorsement to release TSA to the public :
- ✓ TSA 2000-2010 released to public
- ✓ TSA 2000-2011 released to public



#### 2009-2010

- Published DTS (Public): Reference year 2009
- Published TSA:
  - ✓ 2000-2008 (Limited Circulation)
- ✓ 2000-2009 (Limited Circulation)

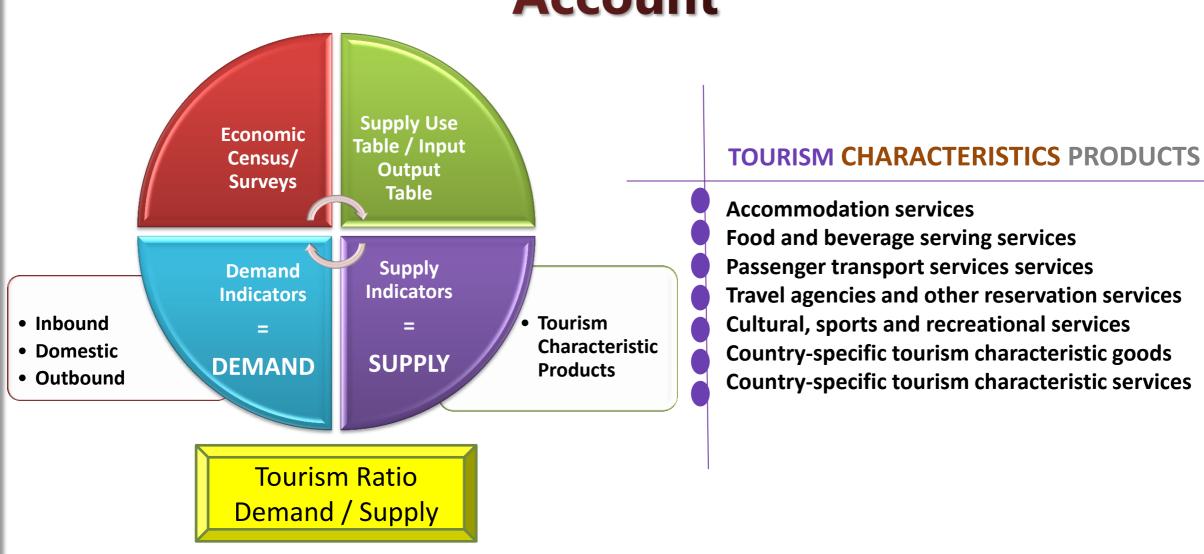
### **Initial Technical Working Group of TSA in Malaysia**



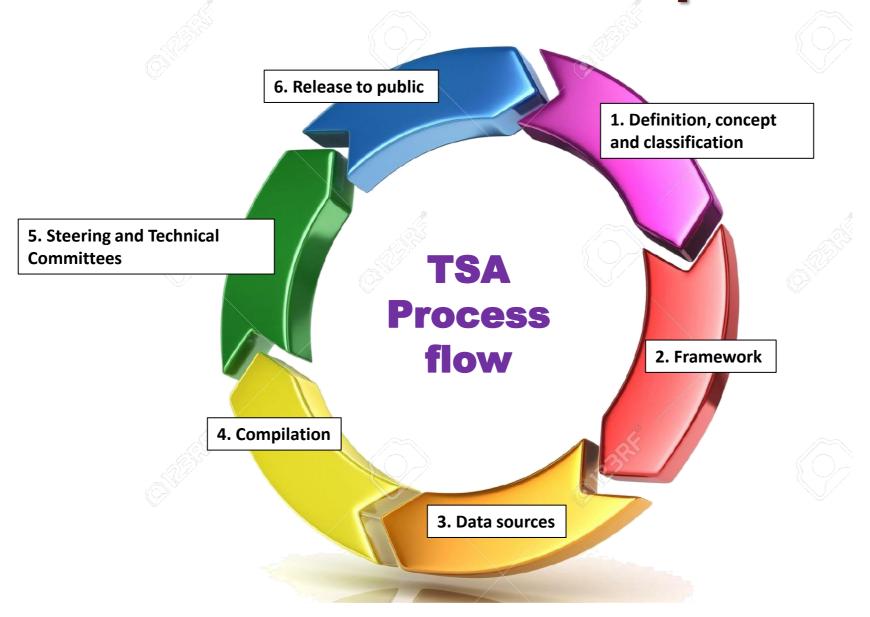
## **Functions/ Role of Other Agencies**

 Department of Statistics, Malaysia (DOSM) National Accounts • Balance of Payments • TSA Compilation • Domestic Tourism Survey Ministry of Tourism & Cultural Malaysia (MOTAC) • National Planning & Budget • Central Bank of Malaysia (BNM) 3) • Secondary Data & relevant financial indicators • Immigration Department of Malaysia (JIM) • Tourist & Excursionist Arrival Data Economic Planning Unit (EPU) • Preparation of the development plans, both the medium and long-term plans for the country Tourism Malaysia (TM) 6) • Departing Visitors Survey & Malaysia Outbound Survey Ministry of Finance (MOF) • Annual fiscal budget and issue adequate regulations for its execution

## General Framework of Tourism Satellite Account



## **Process of TSA Compilation**



## **Currently Available TSA Tables**

**TABLE 1**  INBOUND TOURISM EXPENDITURE TABLE 2 DOMESTIC TOURISM EXPENDITURE OUTBOUND TOURISM EXPENDITURE TABLE 3 Aggregated tables (Visitors Expenditure) **TABLE 4**  INTERNAL TOURISM CONSUMPTION TABLE 5 PRODUCTION ACCOUNTS OF TOURISM INDUSTRIES TABLE 6 TOTAL SUPPLY AND CONSUMPTION TABLE 7 • EMPLOYMENT IN THE RELATED TOURISM INDUSTRIES TOURISM GROSS FIXED CAPITAL FORMATION OF TOURISM TABLE 8 INDUSTRIES AND OTHER INDUSTRIES TOURISM COLLECTIVE CONSUMPTION BY PRODUCTS AND TABLE 9 LEVELS OF GOVERNMENT TABLE 10 NON-MONETARY INDICATORS

MAIN FOCUS

INTERNAL CIRCULATION



## **Media Coverage**

Published: Friday February 10, 2012 MYT 1:36:00 PM Updated: Friday February 10, 2012 MYT 1:40:24 PM

#### Move to reduce, stop flights will cost tourism industry billions of ringgit

By NG CHENG YEE

KUALA LUMPUR: The move by Malaysia Airlines and AirAsia X to reduce or discontinue flights to international and regional destinations will cost the country's tourism industry billions of ringgit in revenue, said Tourism Minister Datuk Seri Dr Ng Yen Yen.

She said this move would lead to a drop in tourist arrivals and thus, cause a decrease in tourist

To overcome this, she said the ministry would target tourists who would stay longer and spend more when visiting Malaysia.

Dr Ng was speaking at the launch of the Malaysia Tourism Satellite Account (TSA) here Friday. The TSA is a set of accounts in the industry to track the contribution of each tourism activity.



MALAYSIA RECORDS 24.7 MILLION TOURIST ARRIVALS IN 2011

KUALA LUMPUR, Feb 10 (Bernama) -- Malaysia recorded 24,714,324 tourist arrivals last year with tourism receipts climbing to RM58.3 billion, a remarkable notch over the previous year.

In 2010, 24,577,196 arrivals were recorded with RM56.5 billion in tourism receipt

Tourism Minister Datuk Seri Dr Ng Yen Yen has attributed the showing to be in line with the Malaysia Tourism Plan 2020 target of achieving 36 million tourist arrivals and RM168 billion in tourism receipts by 2020.

She said double-digit growth in arrivals were recorded mainly from medium and long-haul countries like Kazakhstan, New Zealand, Russia, Iran, South Africa, France, Myanmar, Taiwan, China and Brunei.

zakhstan arrivals surged by 65.9 per cent, boosted by the thrice weekly direct Air Astana its from Almaty to Kuala Lumpur," she told reporters after launching the Tourism Satelli ount (TSA) 2000-2010 here today.

Dr Ng said, other markets showing strong growth included New Zealand -- up by 23 per cent which benefitted from the opening of the Tourism Malaysia office in Auckland in May, last y

The minister said Russian tourist arrivals saw an increase of 21.3 per cent on the back of strong promotional efforts in Russia, as well as the weekly Trans Aero flights which started in December.

She explained that the 25 million tourist arrival target set for 2011 could not be achieved due to a decline in tourist arrivals from countries like Indonesia. Thailand, Japan and the Philippines.

"Indonesia showed a decline of 14.8 per cent due to the abolition of its fiscal fee which allowed Indonesian travellers to go abroad without making a stop-over in Malaysia. "The number of tourists from Japan was down by seven per cent due to the tsunami, Thailand due to the floods and Middle East countries due to the Arab Spring, which all happened last year," noted Dr Ng.

On the TSA 2000-2010, she said it was a set of accounts on the tourism industry conducted by

Dr Ng said Malaysia was the third country in Ascan, after Indonesia and the Philippines, to implement the TSA, besides being in an exclusive club of 39 countries which currently used the

"The ministry will use the TSA results to initiate policies and marketing strategies to turn Malaysia into a premier international tourist destination."

BORNEO POSTonline

#### Malaysia records 24.7 mln tourist arrivals in 2011

Posted on February 11, 2012, Saturday



OFFICIALLY LAUNCHED: Ng (centre) at the lauching of Tourism Satellite Account (TSA) 2000-2010. - Bernama photo

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#### The bad and the good this CNY

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BY COMMENT HO WAH FOON

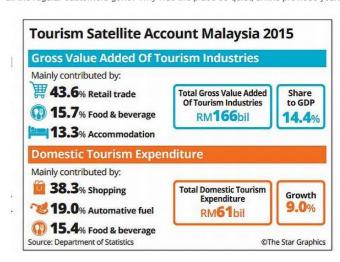
A A



I left Chinatown feeling a bit down. What has happened to Chinatown? Where have all the regular customers gone? Why was the place so quiet, unlike previous years?

Petaling Street (Chinatown) to do some more marketing of festive goodies before

Retailers are expecting a tough year but demand will be buoyed by tourism. OVER a recent weekend, I was hesitating as to whether or not I should go to



**THANK YOU**