Background and Objectives

National Statistical Offices (NSOs) face tremendous challenges during the COVID-19 pandemic that broke out in 2020. Many NSOs postpone face-to-face interviews and ask their staff to work from home as consequence of physical distancing measures - in many cases without adequate technology for remote work. While at the same time, data are urgently needed by the policy makers to deal with the evolving pandemic and its impact on public health, economy, education, and livelihoods.

According to the third round of the “Global Survey on the Impacts of the COVID-19 Pandemic on the Operations of NSOs” conducted by the World Bank and the United Nations Statistical Division (UNSD), almost three quarters of NSOs had fully or partly halted face-to-face data collection and thus this causes them to postpone their planned surveys and censuses. As indicated in the key findings of the Global Survey, 40% of NSOs with a planned population and housing census for 2020 or 2021 stated that they had to postpone data collection operations. Disruptions are particularly widespread among low and lower-middle income countries where 68% had to postpone the census, roughly half of which to after 2021. Conversely, only 24% of NSOs in high-income countries that had plans to conduct a population and housing census had to postpone its original schedule.

Besides, due to restricted access to the fieldwork, the NSOs need to adapt to the new reality by implementing remote data collection methods to bridge the data gaps created by the pandemic. Remote data collection methods, namely Computer Assisted Telephone Interviewing (CATI), Computer-Assisted Self-Interviewing (CASI), Computer Assisted Web Interviewing (CAWI), Short Message Services (SMS)/texts, Interactive Voice Response (IVR), online surveys, and app-based interviews, have been advised to minimise transmission of COVID-19 as in-person data collection may not be safe for either participants or field workers.

Against this background and based on the feedback received during the Follow-Up Meeting of the OIC-StatCom organised virtually on 25 February 2021 as a side event of the 52nd Session of UN Statistical Commission, SESRIC will organise a webinar on “Remote Data Collection Methods to Overcome the Challenges Faced by the NSOs during the COVID-19 Pandemic” with the participation of NSOs of OIC countries with an objective to share their experiences in using remote data collection methods – including but not limited to – CATI, CASI, CAWI, SMS, IVR, online survey, app-based interviews, or multi-mode methods, particularly during the COVID-19 pandemic.
Format

- Around 3 hours of webinar via Zoom with presentations.
- The webinar will be conducted in **English** only.
- Q&A session at the end of each presentation.
- The webinar will be open also to all other NSOs of OIC member countries interested in the subject.

Work Programme

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>13:30 – 13:40</td>
<td><strong>Introduction and Agenda Setting</strong>&lt;br&gt;<strong>Dr. Atilla KARAMAN</strong>&lt;br&gt;Director, Statistics and Information Department, SESRIC</td>
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<td>13:40 – 16:25</td>
<td><strong>Experiences in Developing and/or Using Remote Data Collection Methods to Overcome the Challenges Posed by the COVID-19 Pandemic</strong>&lt;br&gt;- Mr. Kemas Muhammad IRSAN RIZA, BPS-Statistics Indonesia&lt;br&gt;- Ms. Marlini Sahul HAMID, Department of Statistics Malaysia (DOSM)&lt;br&gt;- Mr. Maen SALHAB, Palestinian Central Bureau of Statistics (PCBS)&lt;br&gt;- Mr. Ibrahima DIOP, National Agency for Statistics and Demography (ANSD) of Senegal&lt;br&gt;- Mr. Emre Hüsnü ÜSTÜNDAĞ, Turkish Statistical Institute (TurkStat)</td>
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<tr>
<td>16:25 – 16:30</td>
<td><strong>Closing Remarks by SESRIC</strong></td>
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*All times are indicated in Ankara, Turkey time. For time difference information, please refer to: [https://time.is/compare/1330_06_Jul_2021_in_Ankara](https://time.is/compare/1330_06_Jul_2021_in_Ankara)*